



# FREE INSURANCE SUPPORT FROM **OLD MUTUAL INSURE** TO HELP YOU DO GREAT THINGS

**Old Mutual Insure will again provide cover for your bicycle during the Old Mutual joBerg2c race at no cost, if you do not have cover yet, or if your current insurer rejects your claim.**

## Terms and conditions

You, the rider who has successfully entered the race, don't need to do anything to register for this free cover. The following terms and conditions apply:

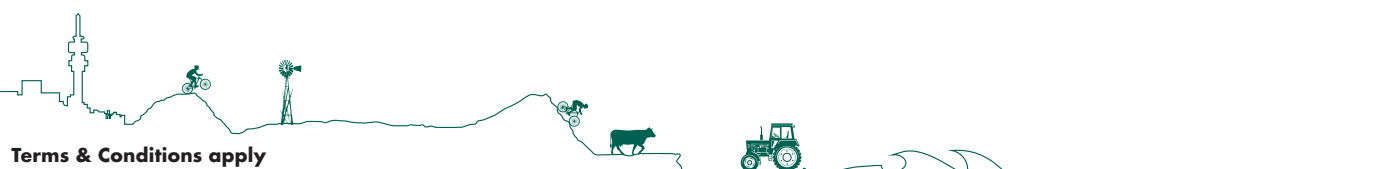
- Only damage or losses that occur during the **Old Mutual joBerg2c** race event (from the start at Karan Beef in Heidelberg until you've crossed the finish line at Scottburgh) will be covered.
- Cover will be limited to major frame damage caused during the **Old Mutual joBerg2c** race and will not extend to small maintenance-type damage to parts (including your accessories, GPS and tools), wear and tear, rust, mildew, corrosion, decay, depreciation and deterioration (such as damaged tyres or brake pads and broken chains).
- You will be covered for theft if your bicycle was stored and locked in the bike storage area (excluding your accessories, GPS and tools), whilst not in use. In the unlikely event of theft, you will need to provide proof of purchase or a valuation certificate for your current bike.
- Cover does not extend to international (non-SA) or professional riders.

## What to remember when you need to claim

1. Report the incident which may give rise to a claim to the **Old Mutual joBerg2c** race event organisers to be verified by the bicycle mechanic immediately or as soon as possible, but before the end of the race.
2. All valid claims will be settled after the race.
3. If your claim is verified, please send your claim request via email ([joBerg2c@ominsure.co.za](mailto:joBerg2c@ominsure.co.za)) to our team at Old Mutual Insure before 11 May 2018, together with:
  - a. A quote for the replacement or repairs you require,
  - b. Proof of purchase - including the date of purchase, model, description, bike shop and price,
  - c. A copy of the rejection from your current insurer, should your claim have been rejected,
  - d. Your (the rider's) full name,
  - e. Your (the rider's) contact details,
  - f. Your (the rider's) ID number,
  - g. Your (the rider's) banking details (verified by the bank, such as a stamped bank statement on the bank letterhead).
4. Old Mutual Insure will approve your claim, authorise the payment and put the money into your bank account in the Republic of South Africa, within 5 working days after receiving all required claims documentation.

**Happy cycling – enjoy the vibe and the spectacular views.**

**To find out more about Old Mutual Insure and our various insurance solutions visit [www.ominsure.co.za](http://www.ominsure.co.za).**



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Bicycle cover provided is underwritten by Old Mutual Insure Limited, an Authorised Financial Services Provider (FSP 12)